



PAYMENT & CANCELLATION TERMS & CONDITIONS

PAYMENT TERMS

Deposit

- A 30% deposit is due at the time of booking. This deposit is non-refundable.

Balance of payment

- The 70% balance is due 6 weeks prior to the check-in date of the booking. This balance is non-refundable, unless, in the event of a cancellation, Experience Istria is able to re-let Villa Oliva for the said booking period.

Experience Istria strongly recommends clients to secure travel insurance in the event of unforeseen circumstances requiring the client to cancel their booking.

CANCELLATION TERMS

The Client must notify Experience Istria in writing (via e mail) as soon as possible in the event that the Client has to cancel their reservation. In the event of a cancellation by the Client, Experience Istria will use reasonable endeavors to re-let Villa Oliva for the said booking period.

- If the Client has to cancel a reservation more than 6 weeks before the booking start date, the Client will lose their deposit.
- If the Client has to cancel a reservation within 6 weeks of the booking start date and Experience Istria is not able to re-let Villa Oliva for the said booking period, the Client will lose both their deposit (30%) and the balance of payment (70%).
- If the Client has to cancel a reservation within 6 weeks of the booking start date and Experience Istria is able to re-let Villa Oliva for the said booking period, the Client will lose their deposit (30%), but Experience Istria will reimburse the client for the balance of payment (70%), less any difference in the rental price for the re-let period, less an administration fee of € 250.